

Tempack Packaging Solutions, S.L. by CSAFE, has a quality management system endorsed by the ISO 9001:2015 since October 2003 and by the ISO 14001:2015 since October 2014.

The scope of the system is design, manufacturing and marketing of thermal insulated packaging solutions for the cold chain and marketing of safety packaging for the transport of dangerous goods.

Supplier performance is evaluated periodically using objective indicators, primarily based on:

- The level of quality of the products and/or services supplied, measured through compliance with specified requirements and the absence of non-conformities.
- The degree of on-time delivery performance, in relation to the dates committed in each Purchase Order.

Additionally, it is considered a positive evaluation criterion that suppliers have certified management systems, particularly in the areas of quality and environmental management, as evidence of their commitment to continuous improvement, sustainability, and compliance with regulatory and statutory requirements.

For those suppliers who are interested, this annual evaluation can be shared once it has been completed.

We also welcome and appreciate any opportunities for improvement that suppliers may identify and wish to share with us.