



# Tempack Sustainability and IMS Policies

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## Introduction

Tempack, as a CSafe Global group company, is committed to leadership and continuous improvement in the specialty packaging industry by striving to minimize the environmental impact by taking into consideration the main issues relevant to our company according to the industry.

The Management defines its Integrated Management System (IMS) Policy as an integral part of the General Policy of TEMPACK and is therefore committed to apply, spread and ensure compliance of IMS Policy by all staff.

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- 1. Social Responsibility and Environmental Policy**
- 2. Integrated Management System (IMS) Policy**

Doc. Code:	RE MSIG-06	Rev.	06	Date:	20/10/2023
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## Social Responsibility and Environmental Policy

**Tempack, as a CSafe Global group company, is committed to leadership and continuous improvement in the specialty packaging industry by striving to minimize the environmental impact of shipping perishable food and high-value life science products and by taking into consideration the main issues relevant to our company according to the industry: energy consumption, water usage, waste management and the health and safety of our customers.**

The **key points** of its strategy to achieve this are:

- Minimize waste by evaluating operations and ensuring that they are as efficient as possible and that items that are recyclable and/or reusable are optimized.
- Actively promote reuse and recycling both internally and among its customers and suppliers.
- Consistently design and manufacture a range of products that have the lowest environmental impact of other competitive products.
- Encourage the rational use of energy and water by all our employees on an annual basis.
- Comply with all environmental legislation that relates to the company ensuring the health and safety of our employees, neighbors, and customers.

All these objectives will be achieved with the support of our collaborators and those responsible for the different departments in all locations where CSafe Global is present.

This policy is reviewed annually.

Tempack develops products and thermal packaging solutions that contribute to customers' growing corporate social responsibility commitments. The company has focused much of its recent R&D on the use of recyclable materials and the design of reusable packaging systems.

The Greenin range of sustainable solutions is an example of this commitment. At Tempack we use (recycle) cotton waste from the textile industry that would normally end up in landfills and transform it into a new product: thermally insulating inlays. Likewise, the range of Thermpack PET products, made from recycled PET and offering high impact resistance and thermal stability.

Both solutions are truly recyclable cold chain insulation solutions. Their manufacturing processes require minimal energy input and, most importantly, do not waste the precious resource of water. Tempack's temperature-controlled solutions are closely aligned with the growing environmental commitments of global companies, while meeting the global needs of cold chain logistics.

For Tempack, Corporate Social Responsibility (CSR) is a highly relevant issue. Therefore, our efforts are not only focused on developing sustainable packaging solutions, but also translate into the implementation of processes and improvements in the company that directly and positively impact our environmental footprint.

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## Integrated Management System (IMS) Policy

**The Management defines its Integrated Management System (IMS) Policy as an integral part of the General Policy of TEMPACK and is therefore committed to apply, spread and ensure compliance of IMS Policy by all staff.**

As a way to express its commitment to quality management and environmental management, the management system of TEMPACK is based on the standards UNE-EN-ISO 9001:2015 "Quality management systems -- Requirements" and UNE-EN-ISO 14001:2015 "Environmental management systems -- Requirements with guidance for use".

To confirm that the requirements of these standards are met, the Integrated Management System is regularly reviewed and certified by an external Certification Body.

**The Integrated Quality and Environmental Management System Policy of Tempack is defined as follows:**

- Our commitment to continuously improve the integrated quality and environmental management system, to prevent environmental pollution, as well as the search for ecological solutions / products that implies a sustainable use of resources.
- Being in constant contact with our customers to offer solutions customised to their needs while respecting the environment to the maximum.
- Reaching long-term and/or exclusive agreements with our suppliers. Being pioneers in bringing new products to the market.
- Comparing the solutions in our laboratory.
- Meeting all legal requirements applicable to our activity, as well as those subscribed by the Organization.

### In relation to our CUSTOMERS

- Offering global solutions, meeting both customer's requirements and the applicable legal requirements.
- Paying attention to the needs of our customers to answer their needs. Being innovative in such solutions and developing our export market.
- Always seeking maximum satisfaction of the customer, putting customer services as a priority, maintaining a proactive and constantly progressing attitude in environmental issues and trying, whenever possible, to meet the request of all interested parties.

### In relation to our INTERNAL PROCESSES

- Managing more efficiently our internal processes. Formally controlling and monitoring those processes.
- Establishing quantifiable objectives and goals, materialised in elaborating a continuous Environmental Management Programme.
- This programme is duly documented and to be implemented in all departments of the Organization. Quality is responsible for maintenance of the programme. Information shall be smoothly and faithfully transmitted to effectively implement the System. This information is to be spread both horizontally between departments and vertically between the Management and the staff.
- Working with the necessary stock allowing us to guarantee the best service to our customers and the most efficient turnover of our working capital.

### In relation to our SUPPLIERS

- Outsourcing all operations in which we cannot be competitively the best.
- Seeking long-term agreements with our suppliers.
- Offering our faithfulness as a guarantee for future developments.
- Reaching exclusive distribution agreements.
- Demanding cooperative and participative attitudes towards the environment at all organisation levels; to that end information, communication and training are essential.

### In relation to our STAFF

- We believe in our staff's potentials, and we can rely on their cooperation to reach the goals set out in our strategic and operational plans.
- We develop our staff's technical skills through all necessary courses and training.
- Establishing procedures and work patterns to prevent pollution, participating in actions allowing us to improve our environmental management performance and minimising the most significant environmental aspects.

This policy serves as a frame of reference to establish and review specific and measurable objectives, communicated to the organization, and specifically addressed as described in the chapters of the Manual.

To achieve these objectives, TEMPACK has highly motivated and qualified personnel who, through appropriate training and written instructions, are able to carry out the tasks entrusted to them.



Joan Oriols Sallés  
Director General Tempack

